



**LEMBAGA PERKHIDMATAN KEWANGAN LABUAN
(LABUAN FINANCIAL SERVICES AUTHORITY)**

REQUEST FOR QUOTATION

CITRIX RENEWAL

Quotation Requirements

1. Quotation information:

Quotation No	Project Name	Deadline and Place of Submission
RFQ 0057	CITRIX Renewal	14 October 2021 Labuan FSA, Level 17, Main Office Tower, Financial Park Complex, Jalan Merdeka, 87000 Labuan F.T

2. Only companies with the following requirements will be considered:

1. Malaysian registered business.
2. Full compliance with the specifications and requirements under the scope of work.

3. The quotation must be submitted not later than **14 October 2021** by email or by courier to the address below:

Labuan Financial Services Authority

Level 17, Main Office Tower

Financial Park Complex

Jalan Merdeka

87000 Labuan F.T.

(Attn: Head of Facility Management Unit)

Email : procurement@labuanfsa.gov.my

4. Labuan FSA shall not be responsible for any loss of quotation or delay of submission. Proof of posting shall not be accepted as evidence for the submission of a quotation.
5. Labuan FSA is also not bound to accept the lowest or any quotation nor be responsible for any cost incurred in this RFQ.

Documentation

1. For purchase of goods and services:
The interested company is required to submit Bidder's Declaration upon submission of quotation. **Refer Attachment A**
2. For consultation services (if relevant):
The interested company is required to submit the Declaration of Interest by Consultant upon submission of quotation. **Refer Attachment B**
3. Guidelines on the Dress Code (if relevant) :
The interested company is required to comply with the Guidelines on the Dress Code. **Refer Attachment C**
4. The interested company is required to comply with regulations under the Malaysia Occupational Health and Safety Act (OSHA).

Quotation Offers

1. The price stated must be in Ringgit Malaysia (RM) only. The price offered by the company during the project must adhere at all times. The company shall not incur any other cost or disbursement **UNLESS** approved in writing by Labuan FSA.
2. The price must include all expenses during the project, including the **out-of-pocket expenses (not more than 10% of the total project cost), delivery cost to Labuan and tax** as set by the Malaysian Government.

Site Visit

1. No site visit is required for this project.

Scope of Services

1. The renewal of CITRIX application must include the following:

No	Description	Remarks
a)	Citrix Virtual Apps and Desktops Premium Edition - Per User	Serial No: LA-0002211927-38855 Transaction Type: Renewal Program level: ELA-2 User Quantity = 50
b)	Citrix ADC MPX8005c Premium Edition China & Japan Appliance	Serial No: 2KC7VCRNM4 & 02GP6CRN59 Service Level: Appliance Maintenance-Bronze Product Suite Qty count: 1
c)	Advanced Hardware Replacement - Citrix NetScaler Appliance	Advanced Hardware Replacement / Equivalent unit. On-site Support - <u>WP Labuan</u>

2. The interested vendor is required to provide renewal and appliance maintenance costs for one (1) year and three (3) years. The quotation must be valid for 60 days

Contact Information

Please do not hesitate to contact the following personnel should you require further clarifications:

Cik Nurul Syafawani Ali

Tel. No : 087-591 389

Email : syafawani@labuanfsa.gov.my

En. Ahmad Yasir Rosdy

Tel. No : 087-591 200

Email : yasir@labuanfsa.gov.my

BIDDER'S DECLARATION

RENEWAL CITRIX (RFQ 0057)

I, _____ NRIC No _____
representing _____ with registration number
_____ hereby declare that I, or any individual(s)
representing this company, shall not offer or give any bribes to any individual(s) in
Labuan FSA or any other individual(s), as gratification for being selected in the
aforementioned tender/quotation*. I attach herewith a Letter of Authorisation which
empowers me as the representative for the aforementioned company, to make this
declaration.

2. If I, or any individual(s) representing this company, is offering or giving bribes to
any individual(s) in **Labuan FSA** or any other individual(s) as gratification for being
selected in the aforementioned tender/quotation*, I hereby agree as a representative of
the aforementioned company, for the following actions to be taken:

- 2.1 Revocation of the contract offer for the aforementioned tender/quotation*; or
- 2.2 Termination of the contract for the aforementioned tender/quotation*; and
- 2.3 Other disciplinary actions according to the Government procurement rules
and regulations in force.

3. In the event where there is any individuals(s) who attempts to solicit bribes from
me or any individual(s) related to this company as gratification for being selected in the
aforementioned quotation, I hereby pledge to immediately report such act(s) to the
Malaysian Anti-Corruption Commission (MACC)'s office or at the nearest police station.

Sincerely,

Name:
NRIC No.:
Company stamp:

Note
i. *Delete whichever not applicable

DECLARATION OF INTEREST BY CONSULTANTS

I NRIC No. as owner
..... with registration no hereby declare that I or
any other individual(s) representing this company will not offer or give bribe or use influence
on any individuals in or any other individuals, as gratification
to obtain this procurement.

If there is any attempt of bribery from any party, I shall immediately lodge a report at the
Malaysian Anti-Corruption Commission's (MACC) office or the nearest police station. I am
aware that failure to do so is an offence under the Malaysian Anti-Corruption Commission
Act 2009 [Act 694].

Sincerely,

Name :
NRIC No :
Signature :
Date :
Comp. Stamp :

GARIS PANDUAN ETIKA PEMAKAIAN BAGI PEMBEKAL/KONTRAKTOR

1.0 Objektif

Garis panduan ini diterbitkan untuk dijadikan rujukan kepada pihak pembekal/kontraktor supaya wujud kesegaraman dan konsistensi cara berpakaian dan penampilan diri ketika memasuki pejabat Labuan FSA.

2.0 Panduan Pakaian

Berikut merupakan panduan pemakaian bagi urusan rasmi di pejabat Labuan FSA samaada ketika lawatan tapak, taklimat projek, penyerahan dokumen tender atau sebut harga, atau menghadiri mesyuarat:

- Pembekal/kontraktor adalah dinasihatkan berpakaian kemas, bersih dan sesuai dengan amalan masyarakat Malaysia dan mematuhi etika berpakaian yang telah ditetapkan oleh Labuan FSA.
- Pakaian yang dibenarkan adalah pakaian yang sopan seperti baju kemeja, baju T-berkolar, kasut, seluar panjang, dan skirt panjang di bawah paras lutut. Seluar jeans adalah dibenarkan dengan syarat ianya tidak koyak atau lusuh.
- Pembekal/kontraktor dilarang daripada berpakaian tidak sopan dan yang terlalu mendedahkan tubuh atau menjolok mata seperti berikut:
 - ✓ Berskirt atas paras lutut atau berseluar pendek
 - ✓ Berbaju tanpa lengan
 - ✓ Berseluar/berskirt terlalu ketat
 - ✓ Berselipar

Berikut merupakan panduan pemakaian ketika kerja-kerja penyelenggaraan, pembinaan, pembaikan, atau pengubahsuaian:

- Bagi kerja-kerja pembinaan, pembaikan, penyelenggaraan atau pengubahsuaian:
 - ✓ Pembekal/kontraktor adalah dinasihatkan berpakaian kemas, selamat, bersih dan sesuai dengan kerja-kerja yang dibuat.
 - ✓ Pembekal/kontraktor hendaklah memastikan keselamatan pekerja terjaga. Pemakaian kasut atau but keselamatan dan topi keselamatan adalah diwajibkan. Pemakaian selipar adalah dilarang sama sekali.
 - ✓ Memakai tali pinggang keselamatan bagi kerja-kerja yang melibatkan tempat tinggi.
 - ✓ Pemakaian sarung tangan adalah digalakkan untuk melindungi tangan daripada sebarang kecederaan.
- Bagi kerja-kerja pembersihan pejabat:
 - ✓ Adalah menjadi tanggungjawab pembekal/kontraktor untuk membekalkan pekerja uniform supaya mudah dikenalpasti dan mengekalkan keseragaman.
 - ✓ Uniform tersebut hendaklah sentiasa dipakai semasa di dalam pejabat Labuan FSA.

3.0 Pematuhan Garis Panduan

Pelawat yang tidak mematuhi etika berpakaian di atas boleh dilarang dari memasuki pejabat Labuan FSA.